# **COCA-COLA EQUIPMENT & OPERATION RESOURCES FOR CUSTOMERS**

As your beverage partner, we have multiple resources available to ensure your Coca-Cola Beverage Equipment is sanitized, operational & pouring refreshing drinks for your guests!

### **1** Step by Step Guides For Outlet Crew Resolution



#### Coca-Cola Rapid Response Resource website

#### **Equipment & Operations Resource Page**

https://cokerapidresponseresource.com/safety\_ops\_page.html

#### Includes Procedures, Protocols & Tutorial Videos for:

- ✓ Fountain Dispensers
- ✓ Coca-Cola Freestyle
- ✓ Tea & Coffee Brewers

✓ Bubblers

- ✓ Juice Equipment
- ✓ Frozen Equipment
- ✓ Sanitation Guidelines
- ✓ Water Filtration Systems

## Virtual Assistance If Resolution Is Still Needed



NOTE: Log in or New User Registration Required

- ✓ Offers 24/7/365 on-demand access
- Bypasses initial phone queues
- Virtual chat with live agents for quick and easy answers in real-time

